

**ALLIED AIR ENTERPRISES  
EQUIPMENT LIMITED WARRANTY  
APPLIES IN U.S.A. AND CANADA ONLY  
FAILURE TO MAINTAIN YOUR EQUIPMENT WILL VOID THIS WARRANTY**

**COVERED EQUIPMENT**

The following Allied Air Enterprises heating and cooling equipment is covered by the Limited Warranty,

**Condensing Units:** 2SCU13, 4SCU13, 4SCU14, 4SCU16, 4SCU18, 2AC13, 2AC14, 4AC13, 4AC14

**Heat Pumps:** 2SHP13, 4SHP13, 2SHP14, 4SHP14, 4SHP16, 4SHP18, 2HP13, 2HP14, 4HP13, 4HP14

**Gas Furnaces:** G1N80, G1D80, G2D80, G1D91, G1D93, G2D93, G2D95, FPBB, CG80, CG90, CG92, CG93, CG95, A96, A95, A93, A80, 95G2, 95G1, 92G1, 80G2, 80G1

**Oil Furnaces:** LBR80, LBF80, LHF80, LUF80, LHR80, RLUF, RLB, RLB, RLB, RLB, RLHF, RLHR

**Electric Furnaces:** EFC, EFV

**Evaporator Coils:** EC, EU, EH, EM

**Air handlers:** BCS2, RBCS2

**Package Equipment:** 2PCE13, 4PCE13, 4PCE15, 2PGE13, 4PGE13, 4PGE15, 2PHP13, 4PHP13, 4PHP15, 2SG13, 2SH13, 2SA13, RGE13, RPGE13, RHP13, RCE13, RPHP13, RPCE13

**PARTS and COMPRESSOR COVERAGE**

The covered equipment, parts and compressor are warranted by Allied Air for a period of five (5) years from the date of the original installation, when installed in a residential application (which includes homes, duplexes, apartments and condominiums). For non-residential applications, the covered equipment and parts are warranted for a period of one (1) year and compressor is warranted for five (5) years from the date of the original installation. If, during this period, a covered component fails because of a manufacturing defect, Allied Air will provide a free replacement part to the owner through a licensed service contractor utilizing an Allied Air distributor. The purchaser must pay shipping charges and all other costs of warranty service. Allied Air will not pay labor involved in diagnostic calls or in removing, repairing, servicing or replacing parts. Such cost may be covered by a separate warranty provided by the installer.

**HEAT EXCHANGER EXTENDED COVERAGE**

All covered heat exchangers are warranted by Allied Air for a period of twenty (20) years from the date of original installation, when installed in a residential application. Heat exchangers in all non-residential applications are warranted for a period of ten (10) years.

Heat Exchanger Availability: If a replacement heat exchanger is no longer available for a unit covered by this Limited Warranty, Allied Air will allow a credit toward the purchase of an equivalent Allied Air furnace (at the current suggested distributor's cost).

**NOTE:** If the date of original installation cannot be verified, the warranty period will be deemed to begin ninety (90) days after the date of manufacture.

**EXCLUDED COMPONENTS**

The following components are expressly not covered by this Limited Warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, refrigerant line sets, belts, wiring, fuses, oil nozzles, unit accessories and any parts not affecting unit operation

**CARE OF EQUIPMENT**

All new Allied Air units must be properly installed, operated and maintained in accordance with the unit installation, operation and maintenance instructions provided with each Allied Air unit. Failure to maintain the equipment per Allied Air instructions will void this Limited Warranty.

**WARRANTY PROCEDURE**

When service or warranty parts are required:

1. Call a local licensed service dealer or contractor.
2. If the installing dealer is unable to provide warranty service, check online at [www.alliedair.com](http://www.alliedair.com).
3. Be prepared to furnish the following information:
  - a. complete model and serial number;
  - b. proof of required periodic maintenance, installation date and location; and
  - c. an accurate description of the problem.

**WARRANTY LIMITATIONS**

1. This Limited Warranty is void if the covered equipment is removed from the original installation site.
2. This Limited Warranty does not cover damage or defect resulting from:
  - a. flood, wind, fire, lightning, mold, or installation and operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals); accident, or neglect or unreasonable use or operation of the equipment including operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damages caused by brownouts);
  - b. modification, change or alteration of the equipment, except as directed in writing by Allied Air;
  - c. operation with system components (indoor unit, outdoor unit and refrigerant control devices) which are not an ARI match or meet the specifications recommended by Allied Air;
  - d. operation of furnaces with return air temperatures of less than 60°F (16°C) or operation of a furnace field installed downstream from a cooling coil; and
  - e. use of contaminated refrigerant or refrigerant not compatible with the unit.

The installation of replacement parts under the terms of this Limited Warranty does not extend the original warranty period.

Allied Air makes no express warranties other than the Limited Warranty specified above. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Should such exclusion or limitation of this Limited Warranty be unenforceable, such implied warranties are in any event limited to a period of one (1) year. Liability for incidental and consequential damages is excluded. Some states do not allow limitation of incidental damages, so these limitations or exclusions may not apply to you. Allied Air will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electric heat. This Limited Warranty does not cover lodging expenses or labor charges.

Allied Air shall not be liable for any default or delay in performance under this Limited Warranty caused by any contingency beyond its control.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**NOTE TO CUSTOMER:**

Please complete information below and retain this warranty for your records and future reference.

Outside Unit Model Number: \_\_\_\_\_ Serial Number: \_\_\_\_\_ Installed Date: \_\_\_\_\_

Furnace / Air Handler: \_\_\_\_\_ Serial Number: \_\_\_\_\_ Installed Date: \_\_\_\_\_

Indoor Coil Model Number: \_\_\_\_\_ Serial Number: \_\_\_\_\_ Installed Date: \_\_\_\_\_

Installing Company Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Installing Company Address: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_



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## 5-YEAR LIMITED EXTENDED PARTS WARRANTY

Allied Air Enterprises Inc. ("Allied Air") provides its air conditioning and heating products with a Standard Limited Parts Warranty for five (5) years. This additional 5-Year Limited Extended Parts Warranty is in addition to and is intended to supplement Allied Air's Standard Limited Parts Warranty. As such, Allied Air provides for a total of 10-years of limited warranty coverage (Standard Limited Parts Warranty plus additional 5-Year Limited Extended Parts Warranty).

This 5-Year Limited Extended Parts Warranty applies only to the original purchaser of the equipment and cannot be transferred. If during the coverage period, a covered part fails because of a defect in materials or workmanship under normal use and maintenance, Allied Air will provide a free replacement part to the purchaser through a licensed service contractor utilizing an authorized Allied Air distributor. The purchaser must pay shipping costs and all other costs of warranty service. Allied Air will not pay labor involved in diagnostic calls or in removing, repairing, servicing or replacing parts.

### EXTENDED COVERAGE -

#### PARTS/COMPRESSORS

Covered equipment and parts are warranted by Allied Air for a total of **10 YEARS** (Standard Limited Parts Warranty) from installation, except as provided below

#### HEAT EXCHANGERS

Covered residential heating equipment's heat exchanger is warranted by Allied Air for a LIMITED LIFETIME from date of original installation, except as provided below.

### EXCLUDED COMPONENTS -

The following components are expressly not covered by this 5-Year Limited Extended Parts Warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, refrigerant line sets, belts, wiring, fuses, oil nozzles, unit accessories, R-22 compressors, and any parts not affecting unit operation.

## REQUIREMENTS FOR EXTENDED COVERAGE-

1. The unit is an Armstrong Air, Air ease, Ducane, or Concord branded unit;
2. The unit is installed in a residential application, which is an owner-occupied single-family residence. No commercial applications are allowed;
3. **The unit is properly registered at [www.alliedair.com](http://www.alliedair.com) with Allied Air within 60-days after the original date of installation or occupancy.<sup>1</sup> To register, follow the directions and complete the online warranty registration at [www.alliedair.com](http://www.alliedair.com). For customer inquiries, contact Allied Air at 1-800-448-5872.**
4. The unit is part of a complete ARI matched system and installed by a state certified or licensed contractor in accordance with the unit installation, operation, and maintenance instructions provided with the unit.
5. Coils and air handlers are covered only when they are branded Armstrong, AirEase, Ducane, Concord or ADP and are purchased and newly installed as a system along with a qualifying unit. Except for ADP-branded products, coverage of other third party coils and air handlers are specifically excluded from this 5-Year Limited Extended Parts Warranty.
6. Installation of the unit takes place on or after October 3, 2008.

If this 5-Year Limited Extended Warranty does not apply, then parts are warranted under the Standard Limited Parts Warranty for a period of **5 YEARS** and heat exchangers for **20 YEARS**. If the Standard Limited Parts Warranty periods differ from the original warranty certificate, the periods stated on the original warranty certificate apply.

This 5-Year Limited Extended Parts Warranty does not apply to, and no warranty is offered by Allied Air, on any unit ordered over the internet. Proof of purchase may be required.

Any part replaced pursuant to this 5-Year Limited Extended Parts Warranty is warranted only for the unexpired portion of the limited extended warranty term remaining for the original part. The installation of replacement parts under the terms of this 5-Year Limited Extended Parts Warranty does not extend the warranty period.

#### **Steps for obtaining replacement parts under this 5-Year Limited Extended Parts Warranty:**

**If you suspect a defect in your equipment, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact an Allied Air dealer or distributor in your area. If unable to obtain local assistance, refer to Allied Air's website ([www.alliedair.com](http://www.alliedair.com)) or contact Allied Air at 800-448-5872.**

Allied Air is specifically not responsible for:

1. Damage or repairs required as a result of flood, fire, wind, lightning strike (to the home or unit), corrosive atmosphere, contact with corrosive material (chlorine, fluorine, salt, recycled waste water, fertilizers or other damaging substances) or other conditions beyond the control of Allied Air;
2. Use of parts, accessories, or refrigerant not compatible with the unit;
3. Modification, change or alteration of the unit, except as expressly directed in writing by Allied Air;
4. Improper use, accident, neglect or unreasonable use or operation of the unit, including operation of electrical equipment at voltages other than the range specified on the unit nameplate;
5. Operation with system parts (indoor unit, outdoor unit and refrigerant control devices) which are not ARI matched or do not meet the specifications recommended by Allied Air;
6. Damage or repairs required as a consequence of faulty or installation or application;
7. Normal maintenance as described in the installation and operating manual, such as cleaning of coils, filter cleaning and/or replacement and lubrication; and
8. Changes in the appearance or sound of the unit that do not affect its performance.

This 5-Year Limited Extended Parts Warranty is an extension of Allied Air's Standard Limited Parts Warranty. **ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE TERM OF THIS LIMITED EXTENDED WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**ALLIED AIR SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you

**The parties intend this writing as a final expression of their agreement with respect to warranties. Allied Air makes no other warranty beyond that which is expressly contained in this writing.**

Allied Air shall not be liable for any default or delay in performance under this warranty caused by any contingency beyond its control, including the unavailability of replacement parts.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

<sup>1</sup> Excludes residents of states or provinces where registration requirements are prohibited, such as California and Quebec. Residents of these states or provinces may either register as noted above or provide proof of when the unit was purchased and installed, such as an original invoice from the contractor with the Owner's name, address, purchase date, serial and model number.